



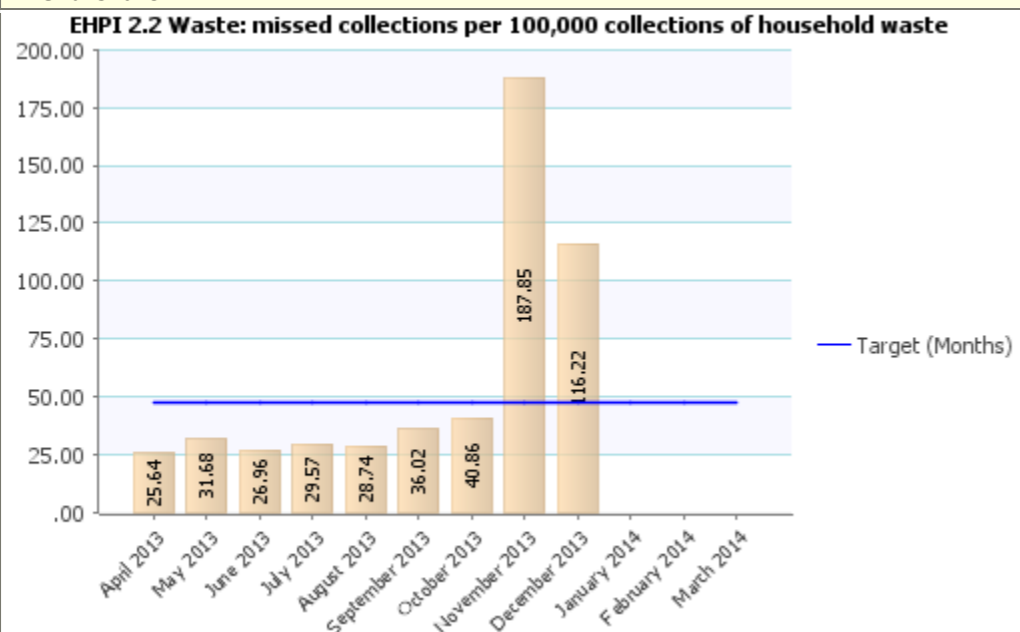
Environment Scrutiny Corporate Healthcheck October to December 2013/14

Traffic Light Red
Description Place

Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 2.2	Waste: missed collections per 100,000 collections of household waste		116.22	47.00		Missed collections reduced in December as crews became more familiar with their new routes. Waste Services continue to work with Veolia to reduce the level further.	None



Trend Chart



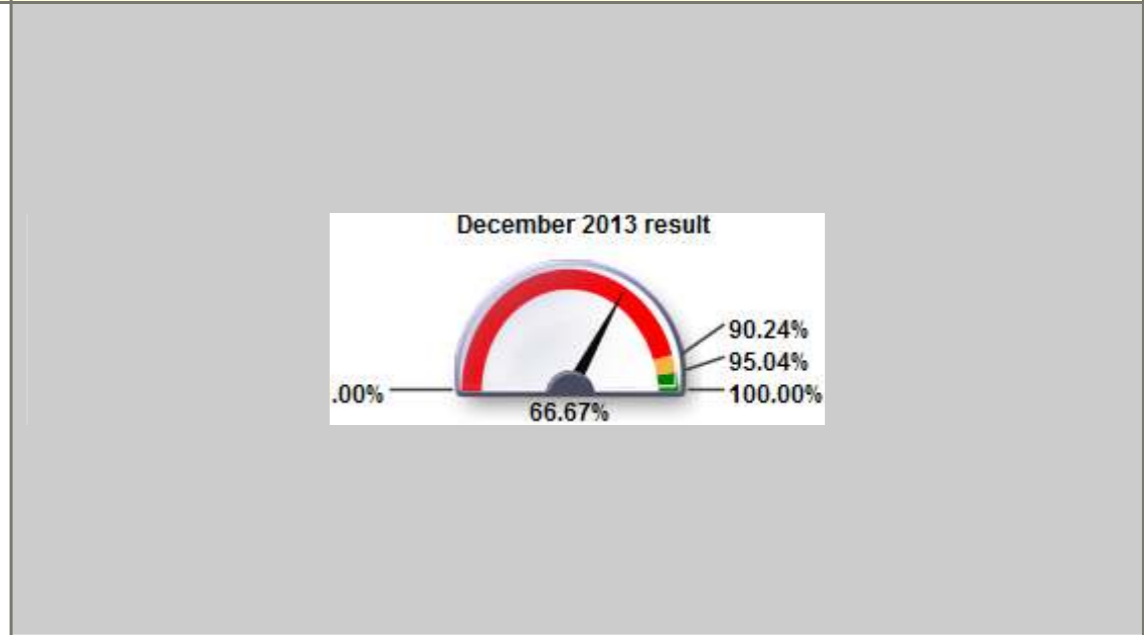
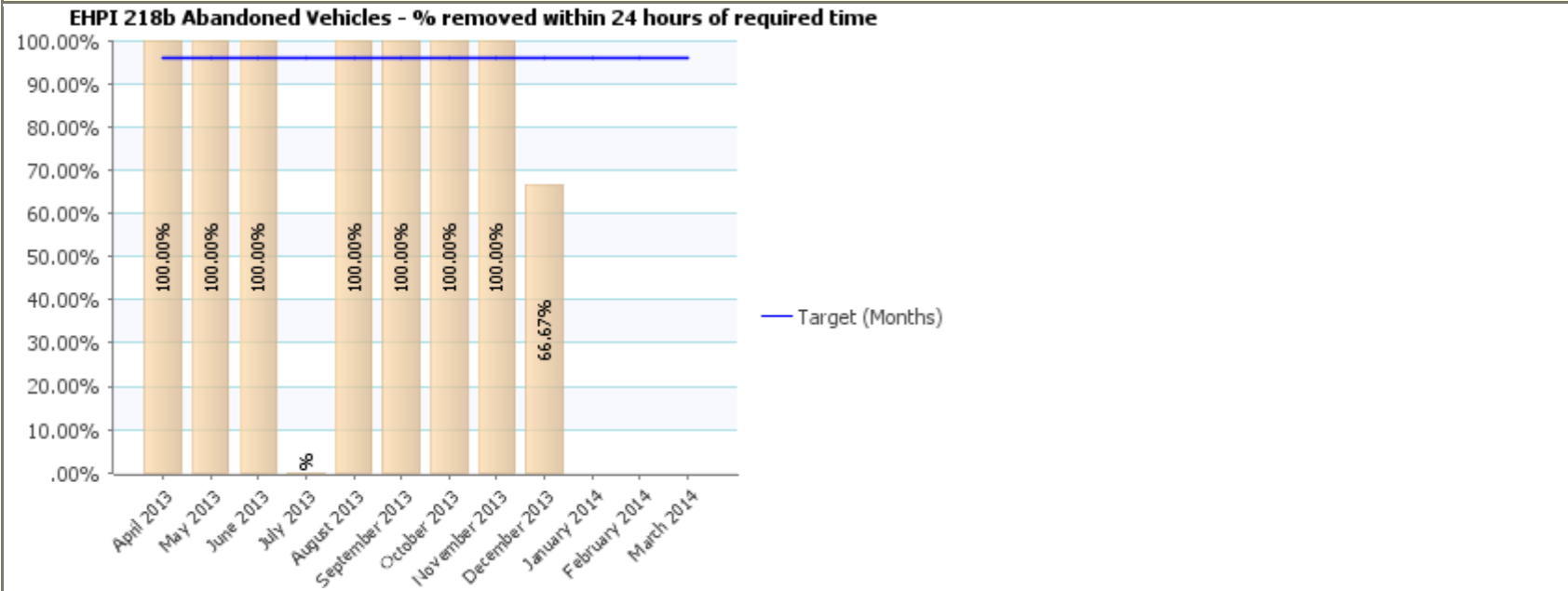
Performance Gauge





Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 218b	Abandoned Vehicles - % removed within 24 hours of required time		66.67%	96.00%		One of the three vehicles removed this month was from a private car park and it was necessary to cut the handbrake cable to move the vehicle. The landowners request was sought before this was done. This delayed removal by a day.	None

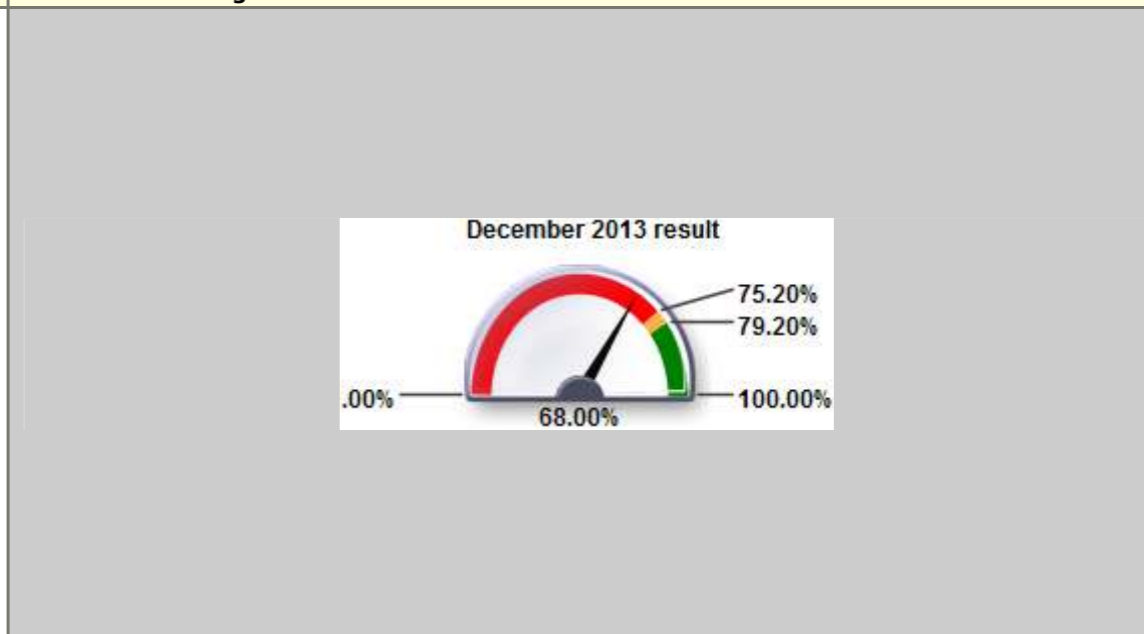
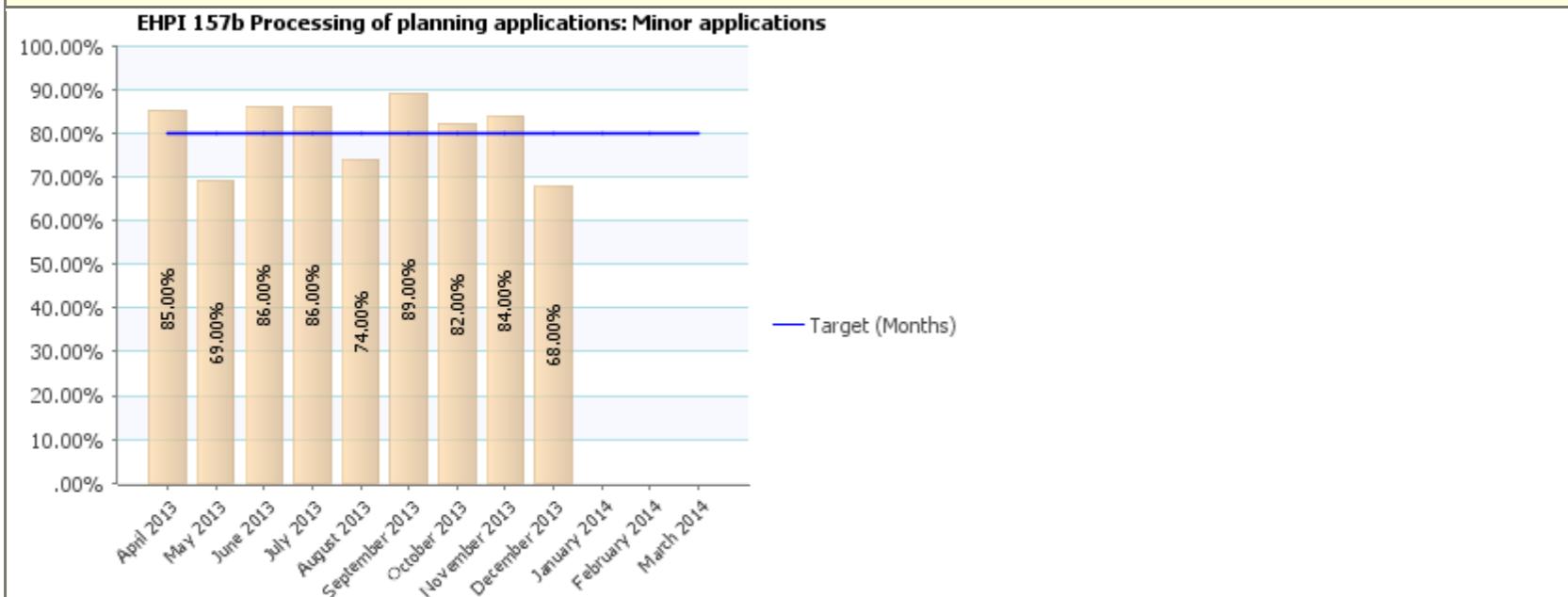
Trend Chart **Performance Gauge**



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 157b	Processing of planning applications: Minor applications		68.00%	80.00%		Target not achieved. 17 of a total of 25 decisions were made within the target time period. The eight applications for which decisions were made outside the timescale raised a number of issues which required considerable investigation and further information to be gathered before a decision could be made. However, this further work enabled an approval to be given in seven of these eight cases.	None

Trend Chart **Performance Gauge**

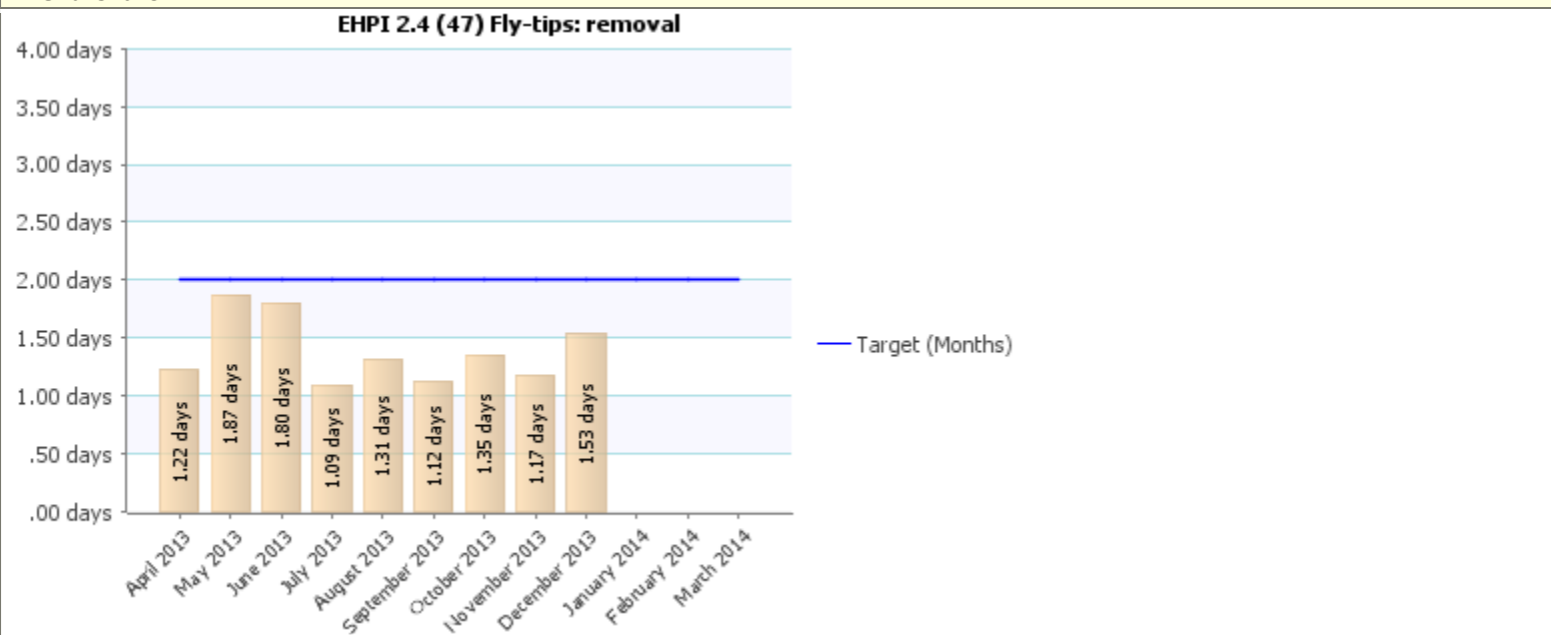


Traffic Light Green
Description Place

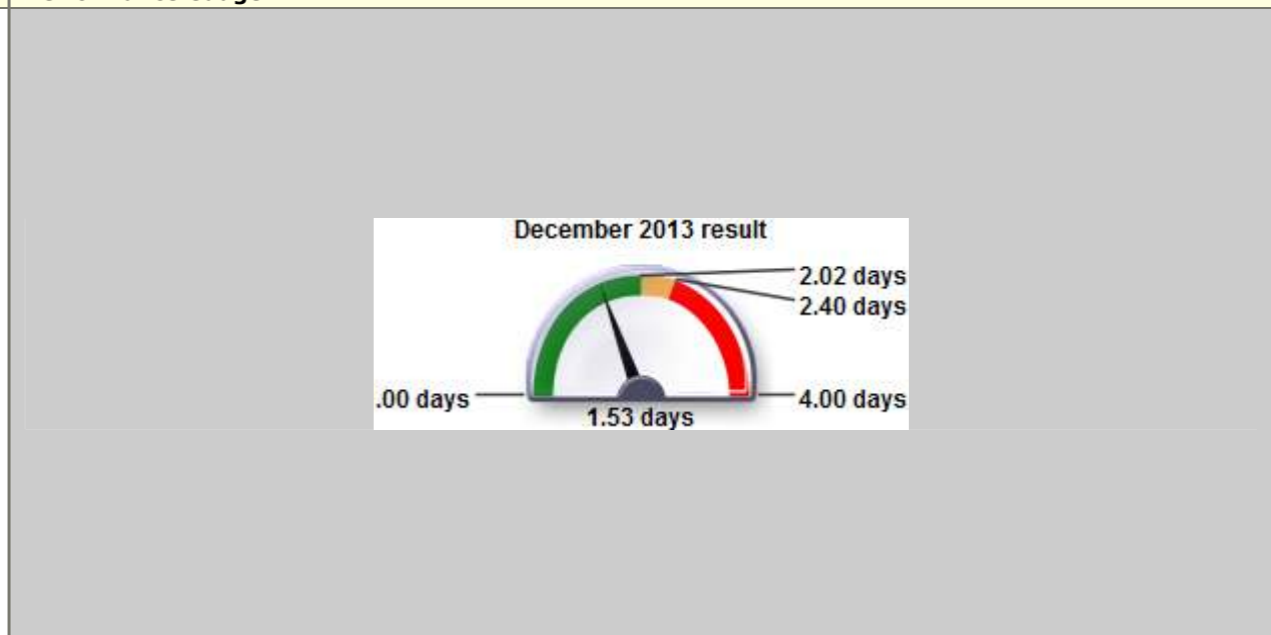
Environmental Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 2.4 (47)	Fly-tips: removal		1.53 days	2.00 days		Performance was not as good this month due to two fly tips containing asbestos, which required specialist removal, but was still better than the target.	None

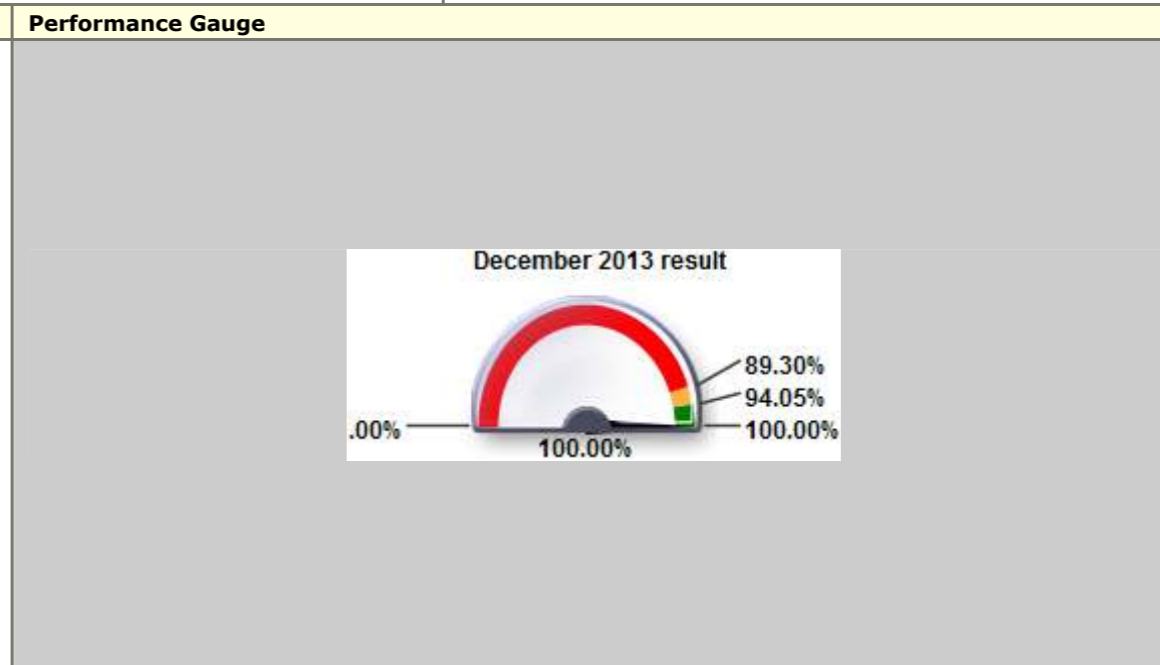
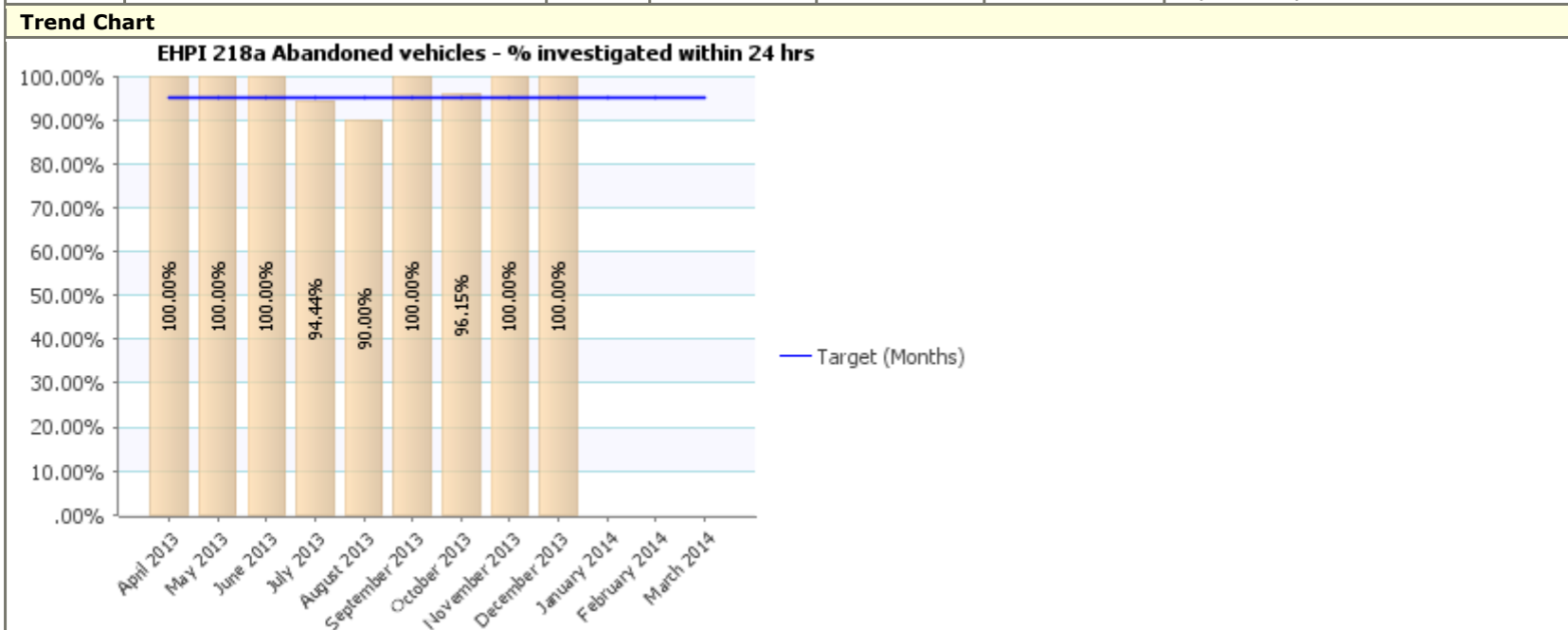
Trend Chart



Performance Gauge



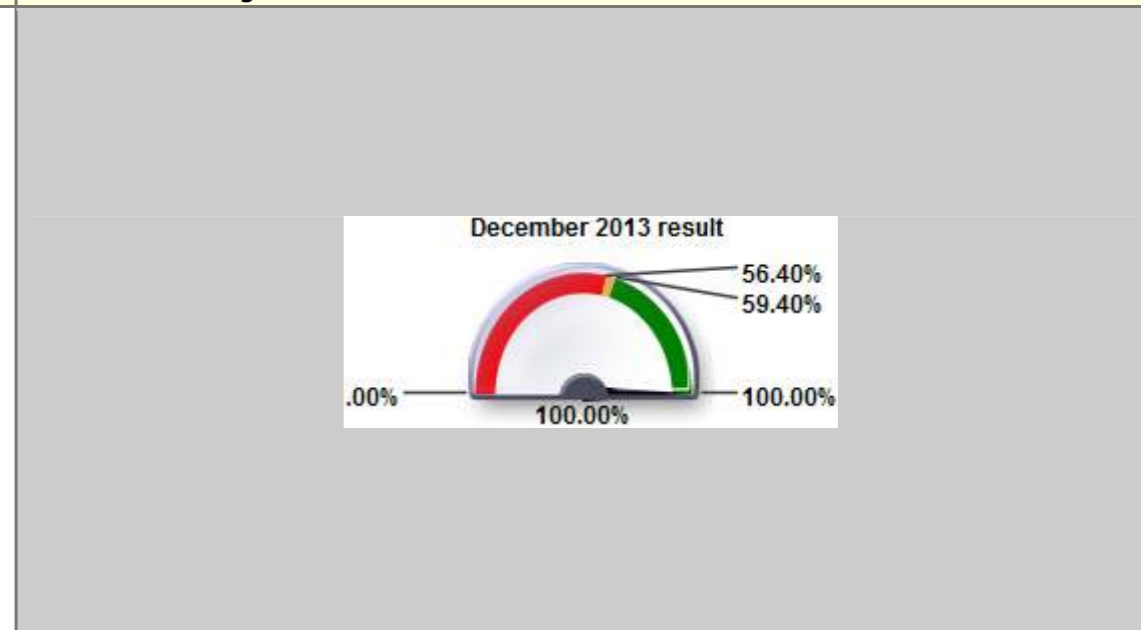
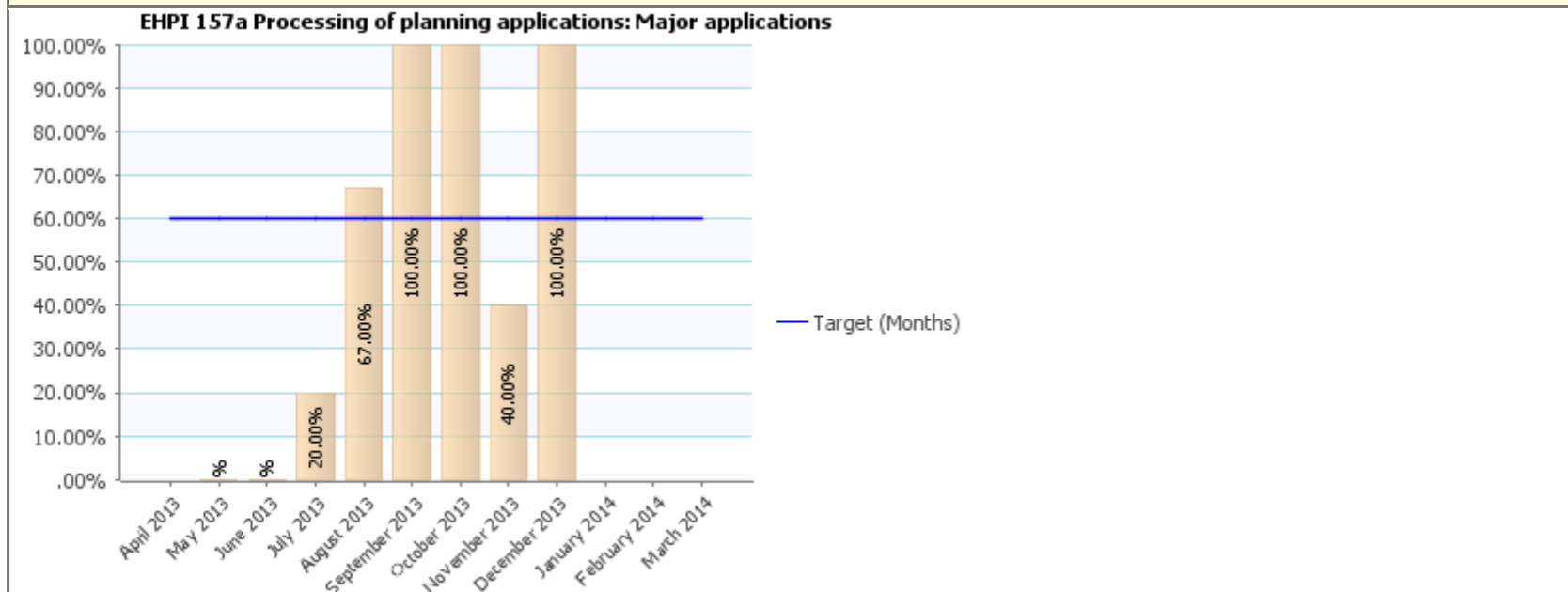
Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 218a	Abandoned vehicles - % investigated within 24 hrs		100.00%	95.00%		16 vehicles were inspected in December. All within 24 hours of notification of a potentially abandoned vehicle.	None



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 157a	Processing of planning applications: Major applications		100.00%	60.00%		Target Achieved. Both applications were determined within the agreed time limits.	None

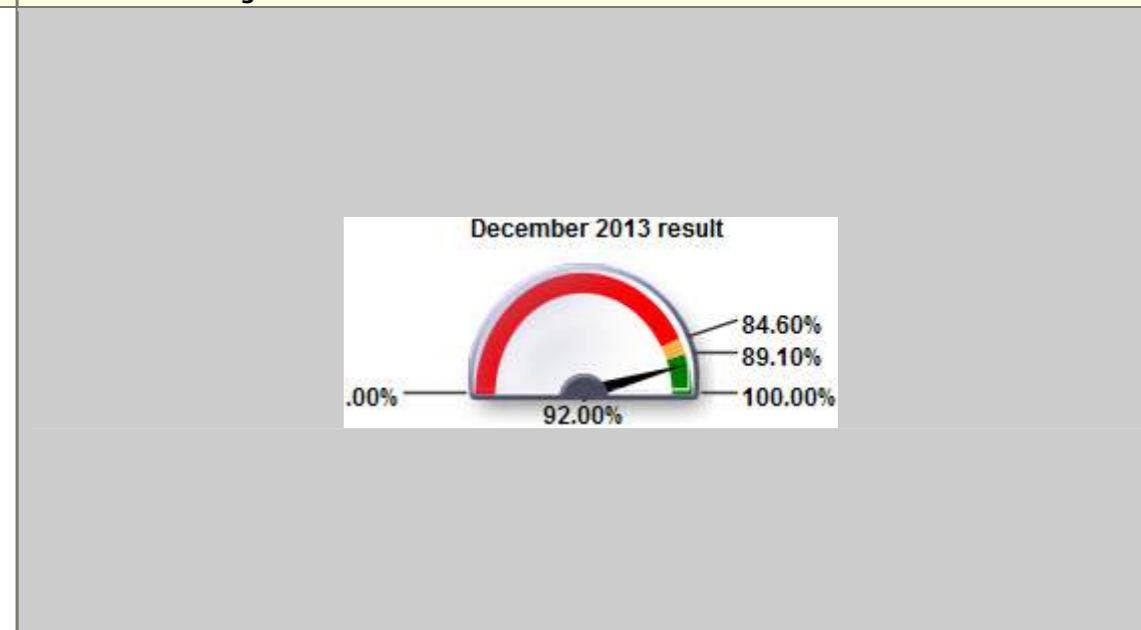
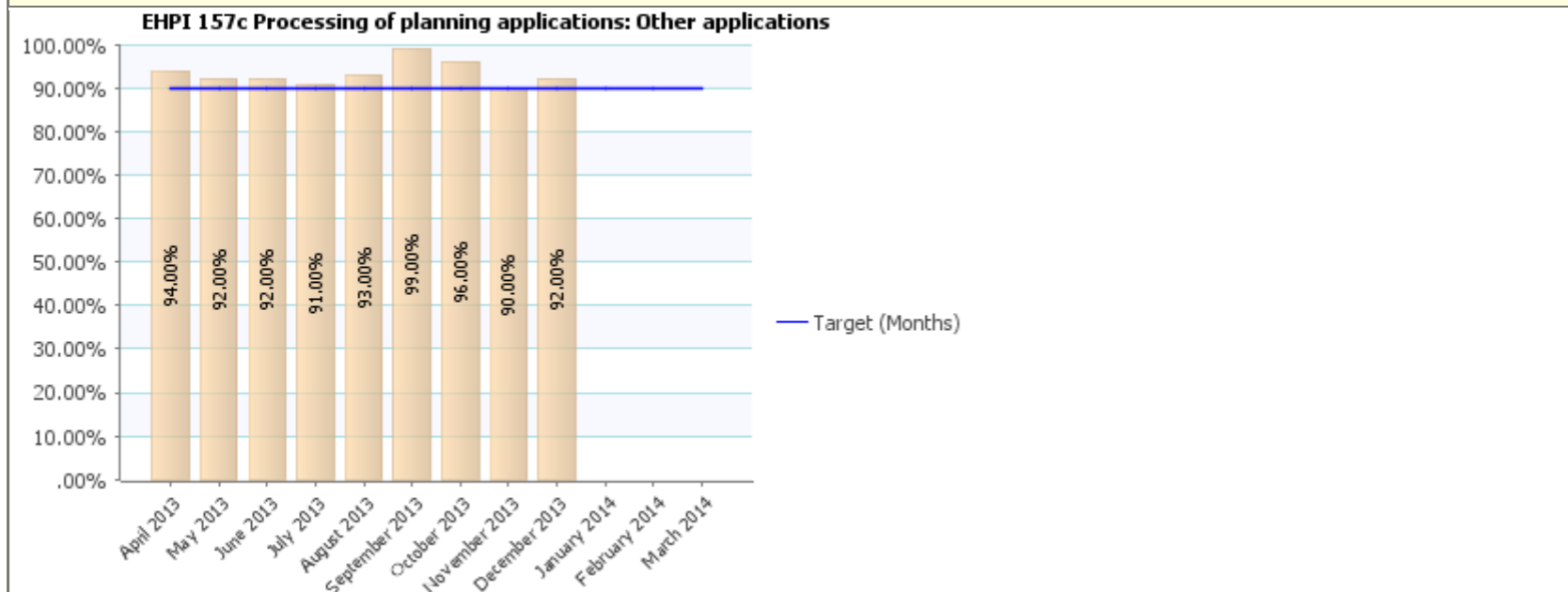
Trend Chart **Performance Gauge**



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 157c	Processing of planning applications: Other applications		92.00%	90.00%		Target Achieved. 109 applications were determined on time.	None

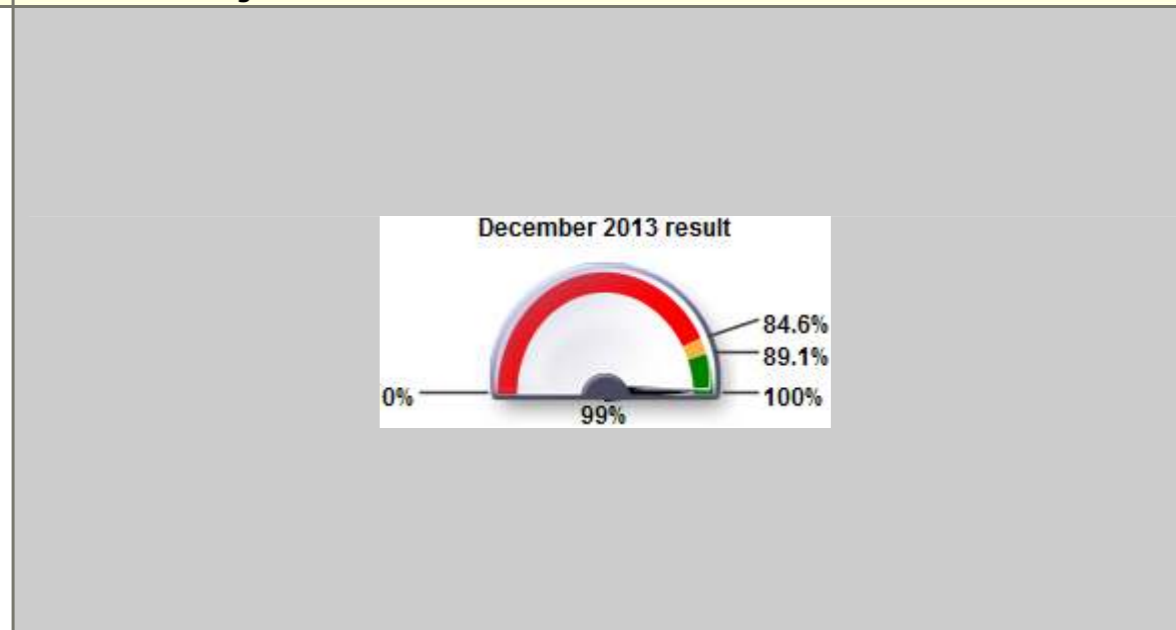
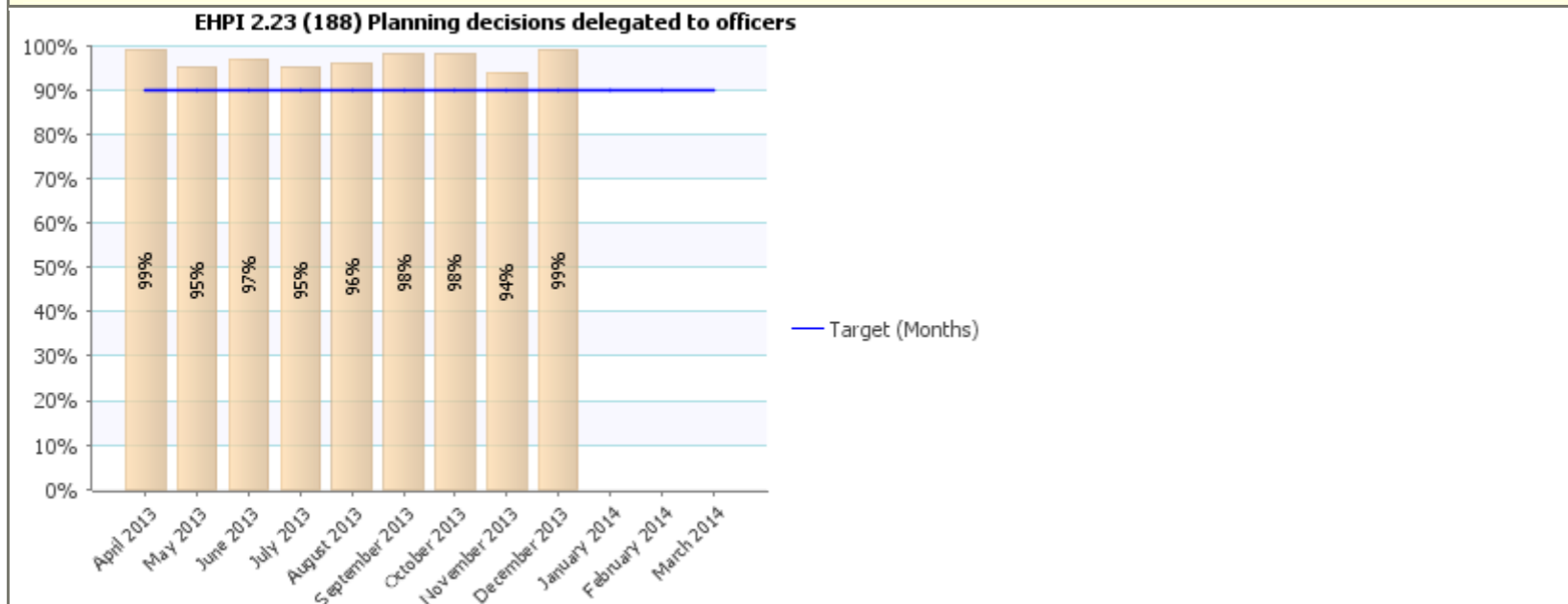
Trend Chart **Performance Gauge**



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 2.23 (188)	Planning decisions delegated to officers		99%	90%		Target achieved. 143 decisions out of 145 were decided by officers.	None

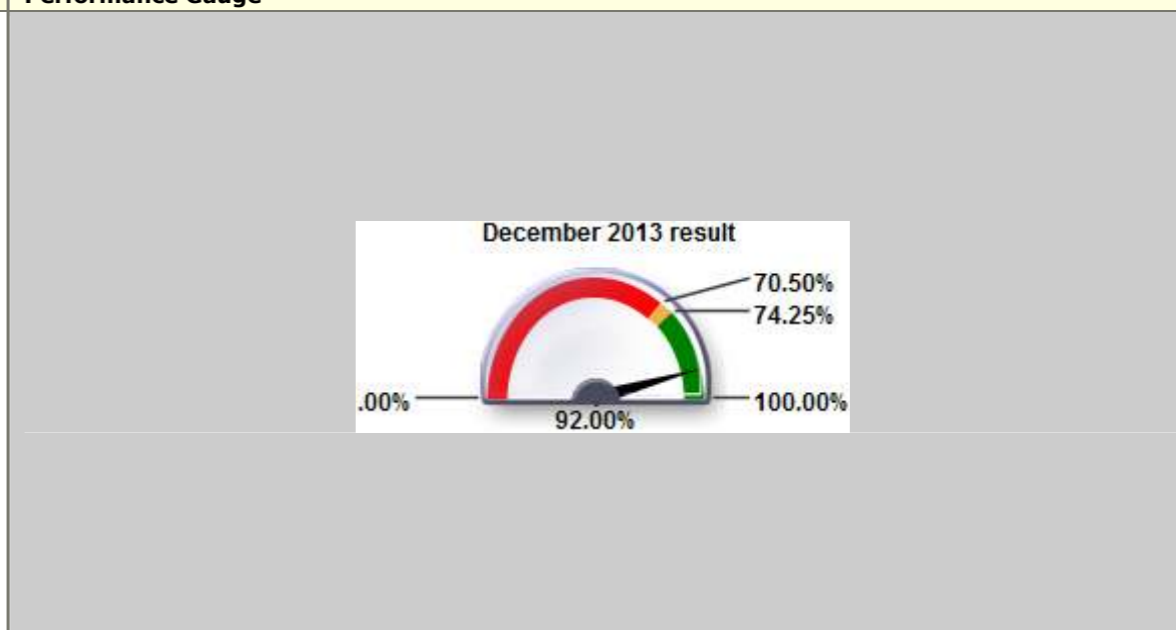
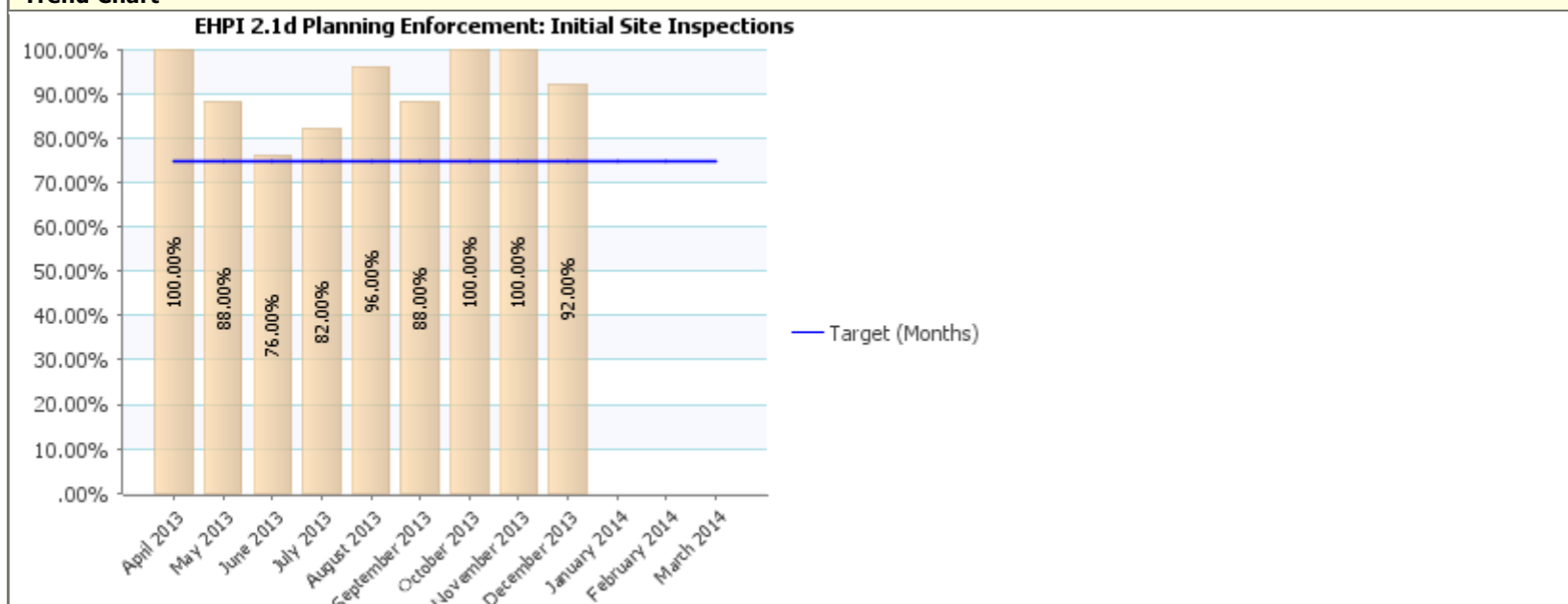
Trend Chart **Performance Gauge**



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 2.1d	Planning Enforcement: Initial Site Inspections		92.00%	75.00%		Performance exceeding target.	None

Trend Chart **Performance Gauge**

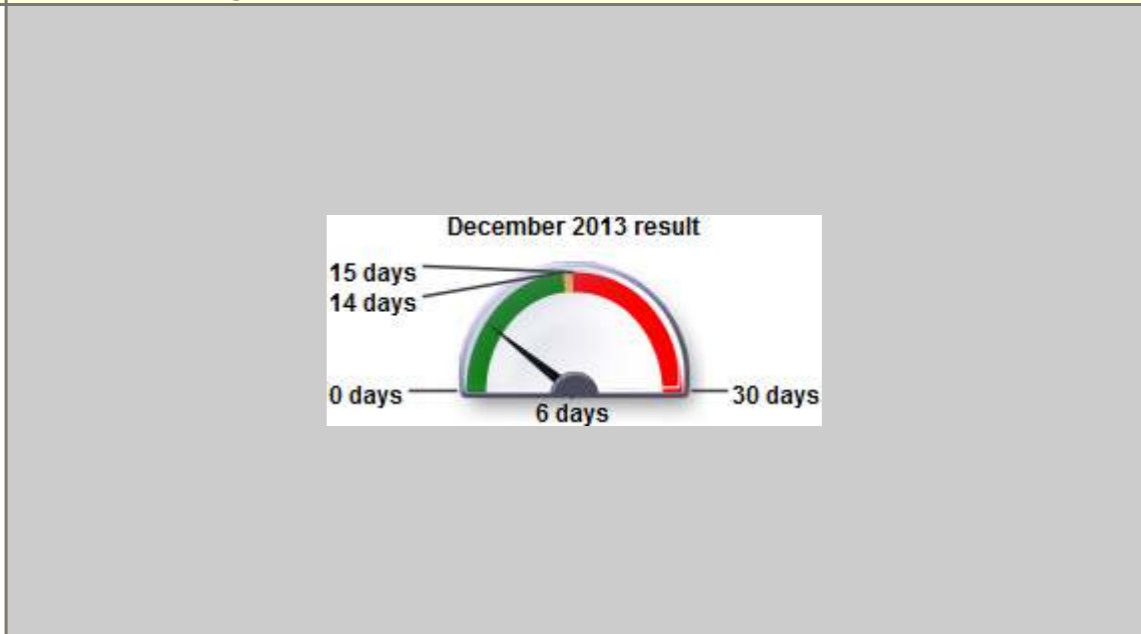
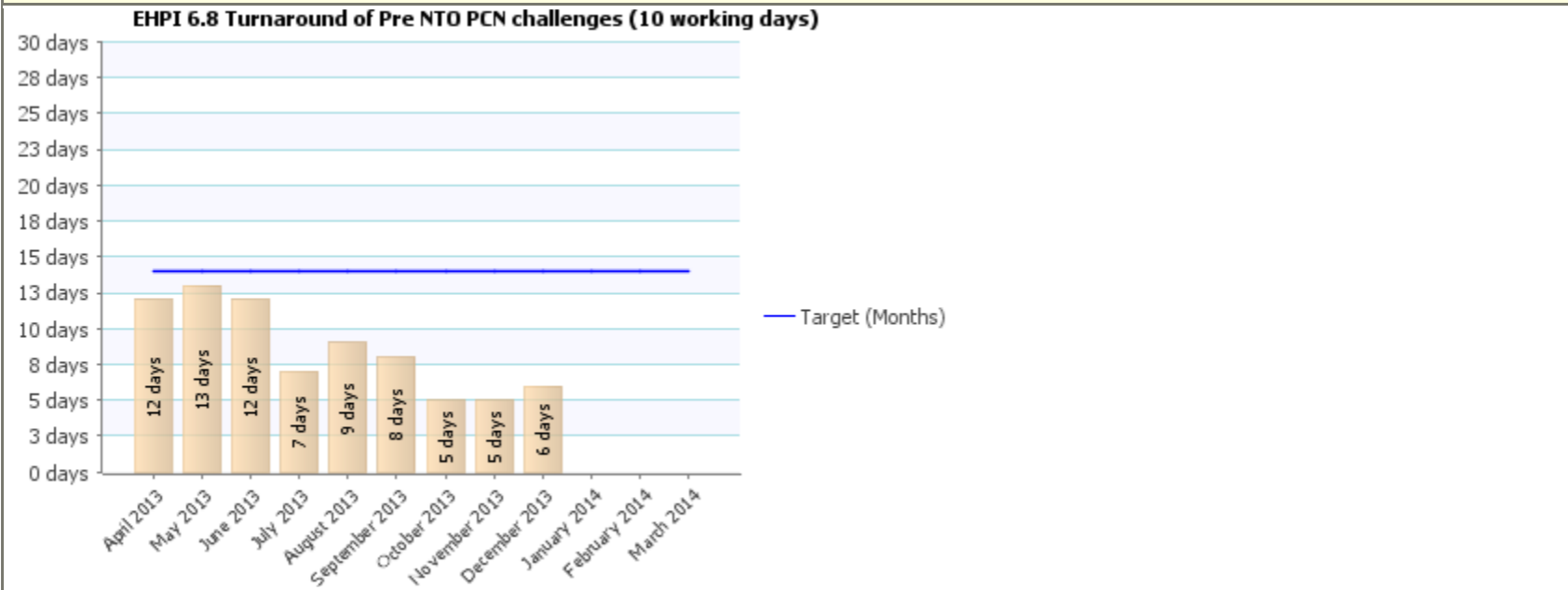


Traffic Light Green
Description Prosperity

Parking Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 6.8	Turnaround of Pre NTO PCN challenges (10 working days)		6 days	14 days		This indicator remains within target	None

Trend Chart **Performance Gauge**



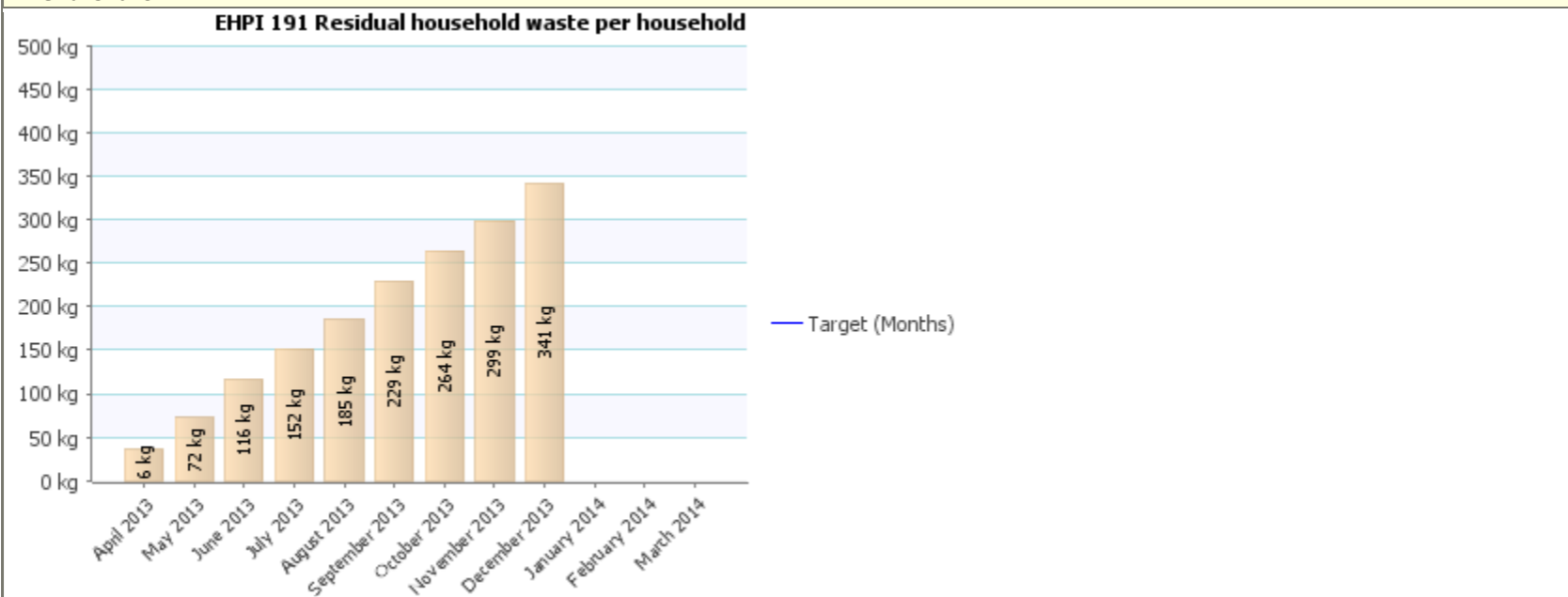
Parking Services																											
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.																				
EHPI 6.9	Turnaround of NTO Representations		6 days	21 days		This indicator remains within target	None																				
Trend Chart					Performance Gauge																						
<p>EHPI 6.9 Turnaround of NTO Representations</p> <table border="1"> <caption>EHPI 6.9 Turnaround of NTO Representations - Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Turnaround (days)</th> </tr> </thead> <tbody> <tr><td>April 2013</td><td>12</td></tr> <tr><td>May 2013</td><td>13</td></tr> <tr><td>June 2013</td><td>12</td></tr> <tr><td>July 2013</td><td>7</td></tr> <tr><td>August 2013</td><td>9</td></tr> <tr><td>September 2013</td><td>8</td></tr> <tr><td>October 2013</td><td>5</td></tr> <tr><td>November 2013</td><td>5</td></tr> <tr><td>December 2013</td><td>6</td></tr> </tbody> </table>					Month	Turnaround (days)	April 2013	12	May 2013	13	June 2013	12	July 2013	7	August 2013	9	September 2013	8	October 2013	5	November 2013	5	December 2013	6	<p>December 2013 result</p>		
Month	Turnaround (days)																										
April 2013	12																										
May 2013	13																										
June 2013	12																										
July 2013	7																										
August 2013	9																										
September 2013	8																										
October 2013	5																										
November 2013	5																										
December 2013	6																										

Traffic Light Unknown
Description Place

Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 191	Residual household waste per household	N/A	341 kg	N/A	↓	Waste sent for disposal in December 2013 was 5kg lower than the same period in December 2012 (346kg in December 2012 and 341kg in December 2013).	None

Trend Chart **Performance Gauge**



N/A

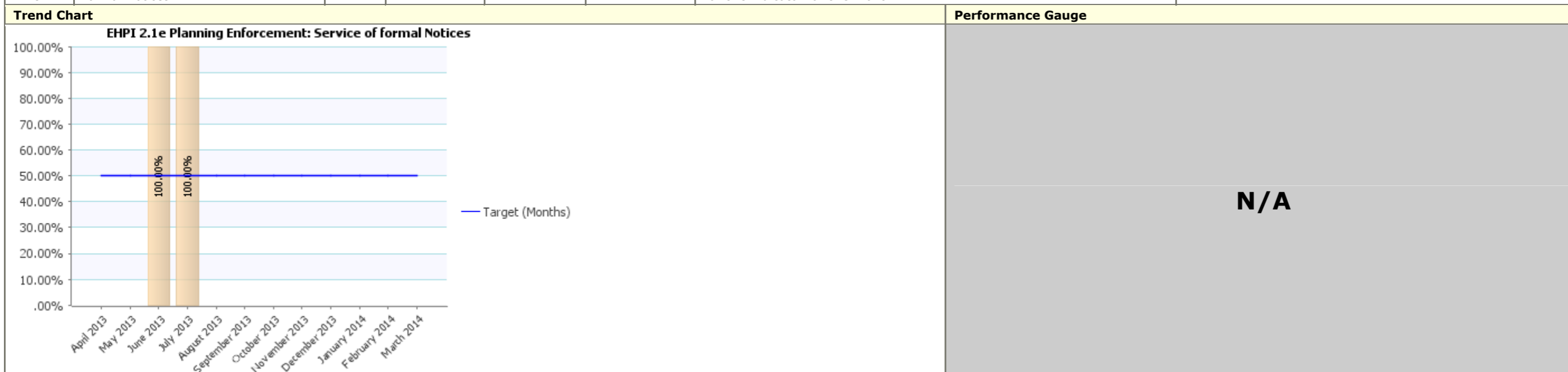
Environment Services












PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 192	Percentage of household waste sent for reuse, recycling and composting	N/A	50.08%	N/A	↓	Dry recycling tonnage in December was up on December 2012 as was composting. Year to date performance is 0.69% points better than at this stage last year.	None



Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 12 th November 2013.
EHPI 2.1e	Planning Enforcement: Service of formal Notices	N/A	N/A	50.00%	N/A	No notices were served in December 2013, so there is no status to report for this indicator for this month.	None



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				